

The Limited Warranty

LED Product Warranty Period

Effective Jan 1st, 2021

The Limited Warranty

Starux warrants its LED Module products to meet the performance criteria outlined in the written data sheets and specifications and to be free from defects in materials and workmanship for the warranty period stated below. Should any LED products fail to perform as specified during the warranty period, Starux will replace free of charge defective product in accordance with the terms and conditions set forth herein. Proof of purchase is required at the time of the warranty claim.

Warranty Claim

The original purchaser must submit the Warranty Application form to Starux. The original purchaser must return the defective product to Starux with pictures of the defective product as installed. Failure to follow this procedure will void this Warranty. Starux reserves the right to examine the installation site and examine and test all products under claim of Warranty to evaluate proper configuration, design, layout, installation and usage. Also, Starux can determine the cause of failure, and whether the product is covered under this Warranty through the provided proof from the original purchaser.

Limitation of Liability

Starux is committed to making high quality lighting products. Repair or replacement of product is the sole remedy available. Any Claim shall not exceed the total amount of the purchased price for the defective product. **UNDER NO CIRCUMSTANCE SHALL Starux BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL LOSS OR PUNITIVE DAMAGES OR LOSS, DAMAGE WHATSOEVER ARISING OUT OF, OR IN ANY WAY RELATED TO ANY DEFECT IN OR NON PERFORMANCE OF THE PRODUCTS . NO WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE IS MADE OR IMPLIED.** Furthermore, Starux shall not be responsible for any other costs, including installation or field support labor or loss of profits, income or revenue. Additionally, any drawing, layout, quotation or other communication regarding suggested product type, amount or usage is for reference only and should be treated as an estimate. Starux shall not be responsible for minimum illumination levels or other performance criteria that is not stated in Starux's written data sheets and instruction or stated herein. Starux reserves the right to test and examine all products returned under this warranty to evaluate proper usage, determine the cause of failure, and make a determination, in its sole judgment whether the products are defective and covered by this warranty.

Usage

This warranty is based on reasonable indoor or outdoor usage in architectural applications for image identification, when installed and used in accordance with instructions from Starux. Normal operating conditions are defined as usage in typical outdoor heat and humidity environmental conditions stated in our product specification. All LED systems, to varying degrees, have some amount of light degradation over the life of the product. Starux designs all of its LED systems to minimize this light degradation but this is a normal part of LED technology. This warranty is valid when the LED products of Starux are properly installed and wired in accordance with all instructions, building codes, the latest domestic and international safety agencies that are recognized as having applicable safety requirements. Any improper use in conditions that are not stated in Starux's written data sheets and instruction, or stated herein, including the use of third party dimming, flashing or other effect devices, extreme environmental conditions or any other unintended usage will void this warranty.

Terms and Conditions

This Warranty will be avoided with the following situations:

Improperly modified, adjusted or repaired, misuse, mishandling, misapplication or accident, improper installation or connection, inappropriate location or in environmental conditions (temperature, humidity, moisture, etc.) outside the normal specified range. Electrical power surges and spikes, damage from lightning, high winds, hail, flooding, tornado, fire or other Natural Disasters.

Warranty Period

The period starts on the date of installation, or on the manufacturing date if the purchaser can't proof for the date of installation. Starux approved SMPS is required for warranty. That is at least with qualified constant voltage SMPS with international certificate(UL). Warranty applies only to the original installation and is not transferrable.

Governing Law and Jurisdiction

This Limited Warranty shall be governed by and construed in accordance with the laws of the State of New Jersey, and any claim, action or proceeding shall be brought in state or federal courts located in Bergen County, New Jersey.

Models & Warranty Period

Models	Part Number	Warranty Period
DURiTE PRO White Color	PRO3-10HL11 PRO3-65HL11 PRO3-50HL11 PRO3-40HL11 PRO3-30HL11 PRO3-10HL72 PRO3-65HL72 PRO3-30HL72 PRO3-10EV11 PRO3-70EV11 PRO3-10EV72 PRO3-70EV72	5 years
DURiTE PRO Single Colors	PRO3-RESM72 PRO3-BLSM72 PRO3-GRSM72 PRO3-YLYG72 PRO3-PKHS72	3 years
DURiTE RGB Color	RGB3-FUYL72	3 years
DURiTE ECO Series	ECO3S-10SO10 ECO3S-65SO10 ECO3S-30SO10 ECO3S-10SO72 ECO3S-65SO72 ECO3S-30SO72 ECO3S-REEL72S	3 years
DURiTE MINI Series	MINI3-10YG48 MINI3-65YG48 MINI3-30YG48 MINI3-RESM36 MINI3-BLSM48 MINI3-GRSM48 MINI3-YLYG48	3 years
DURiTE BOX	ECO3S-68BE15	3 years